INFORMATION TECHNOLOGY COMMITTEE REPRESENTATIVE COREY MOCK, CHAIRMAN

Department of Human Services Self-Service Portal and Combined Eligibility System (SPACES) *Michele Gee, Economic Assistance Policy Division*





NATIONAL CONTEXT

In late 2014 ACA required state to make large-scale changes to eligibility systems to create streamlined processing with the health care exchanges

 US HHS made enhanced federal Medicaid matching funds available for states to update & build their systems States received a cost allocation waiver to use 90/10 funding to support improvements to eligibility systems shared by Medicaid

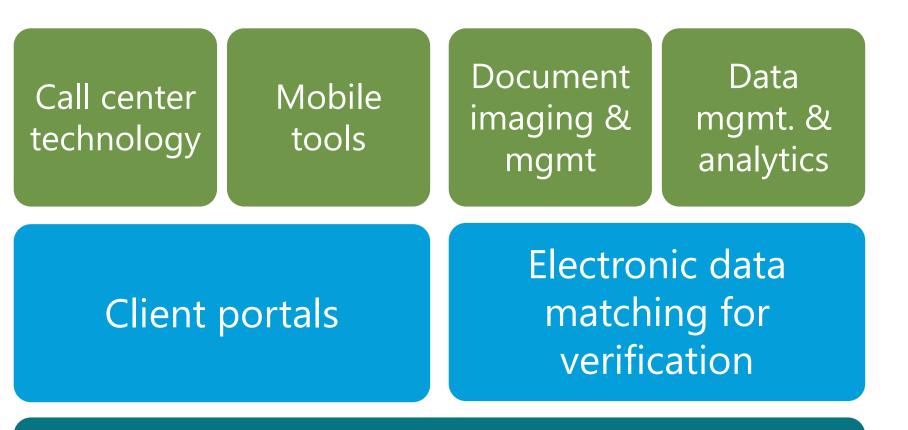


Human Services

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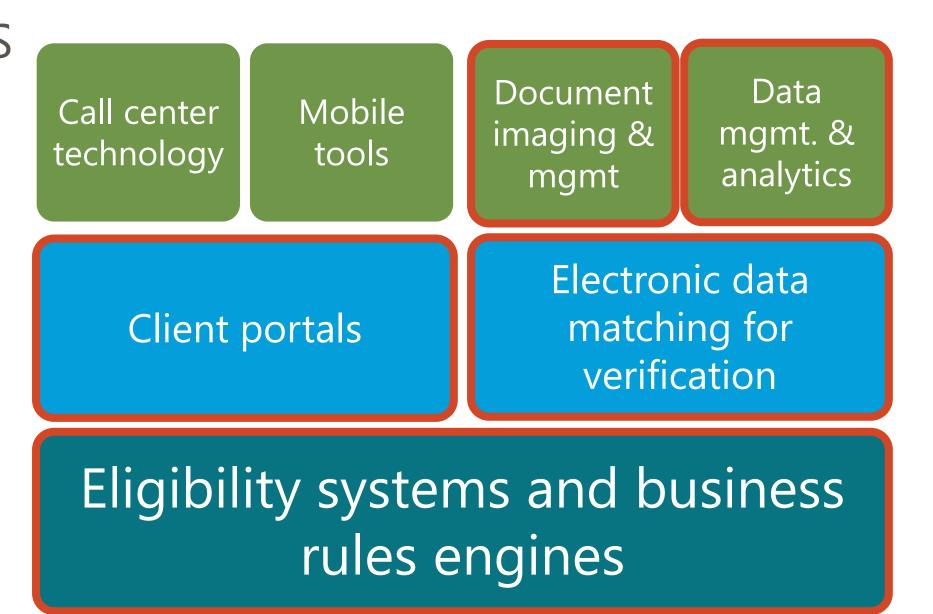


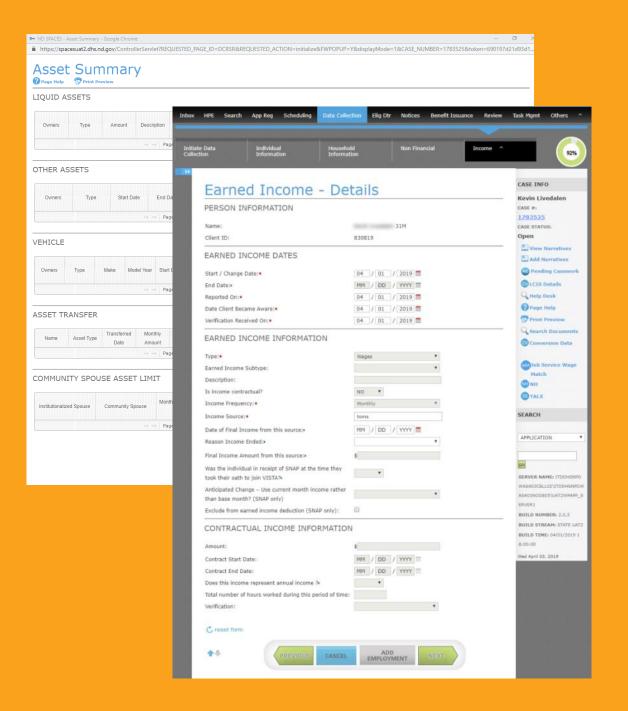
COMMON INNOVATIONS IN ELIGIBILITY SYSTEMS



Eligibility systems and business rules engines

INNOVATIONS INCLUDED IN **NORTH DAKOTA'S** ELIGIBILITY SYSTEMS





ND SYSTEM FEATURES

- Integrated Rules-based
 Eligibility determination
- Client Self Service Portal
- Provider/Vendor Portal
- Work Module
- Data Warehouse
- MMIS interface



ND DHS leadership begins looking for a way to integrate 5 separate eligibility systems into 1

ND IT began development of the SPACES platform; Deloitte started leading dev in 2015

2013

SPACES Release 1 went live February 2016, bringing 68,000 ACA Medicaid cases online

2016

2019

SPACES Release 2 went live March 2019, bringing 50,00 TANF, SNAP and CCAP cases online

2020 SPACES Release 3

went live Aug 2020, bringing 24,000 Non-ACA MA cases online

2021

SPACES Release 4

scheduled to go live Aug 2021, bringing 13,000 LIHEAP cases online

SPACES Implementation

A 5 year phased deployment of ND's new integrated eligibility platform

SPACES Release 1 – February 2016

Medicaid/CHIP ACA Coverage

SPACES Release 2 – March 2019

- Child Care Assistance Program (CCAP)
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF) Program





Self-Service Portal and Combined Eligibility System (SPACES)

Release 3

- Age, Blind and Disabled Medicaid (Non-ACA)
- Originally scheduled to rollout June 2020
- ESC approved a delay to August 2020





SPACES Phase 4 – August 2021

- Low Income Home Energy Assistance Program (LIHEAP)
- Final component to be transitioned to integrated eligibility platform

100% of cases will be processed in SPACES by Oct. 2021 This will allow planning to migrate away from legacy (mainframe) systems





Self-Service Portal and Combined Eligibility System (SPACES)

	Release 1 Actual		Release 2 Actual		Release 3 Budget		Total	
Total	\$49,842,739		\$102,743,169		\$9,401,329		\$161,987,237	
Federal	\$38,989,872	78%	\$81,935,863	80%	\$8,317,544	88%	\$129,243,279	80%
General	\$10,703,713	22%	\$10,676,341	10%	\$1,083,786	12%	\$22,463,840	14%
Other	\$149,154	<1%	\$10,130,964	10%	\$0		\$10,280,118	6%





As a State we want to make sure SPACES helps us better serve people and helps facilitate social service re-design efforts.





Human Services

